

# IMPACT REPORT

# 2024

A year of nourishing families,  
preventing homelessness, and  
strengthening our community—  
together.



**nsi** NEIGHBORHOOD  
SERVICES, INC.

# EXECUTIVE DIRECTOR'S NOTE

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2024 was a year of impact, growth, and deep gratitude. Thanks to your support, NSI served more than 24,000 individuals through our food pantry, connected hundreds of families with housing stability resources, and made the holidays brighter for over 600 children.

Every meal, every referral, and every moment of support reflects our community's generosity and compassion. We are especially proud of the volunteers who gave their time, the donors who sustained our mission, and the partners who stepped in when needs were greatest.

As we look ahead to our 60th anniversary in 2025, we're reminded that none of this would be possible without neighbors like you.

Thank you for walking beside us.

With gratitude,

*Martino Butler*

EXECUTIVE DIRECTOR



# BY THE NUMBERS

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## Food Pantry

**1,174,831** meals provided  
**24,403** families served  
**82,306** individuals served



## Seasonal Programs

**1,200** backpacks distributed  
**550** Thanksgiving meal baskets  
**600** children received Christmas gifts



## Social Services

**268** families recieved housing assistance

# VOLUNTEER IMPACT

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Our mission wouldn't be possible without the time and heart of our dedicated volunteers.

- **5,226** total volunteer hours in 2024
- **1,742** volunteers supported pantry operations, events, and seasonal programs
- Weekly and monthly teams ensured consistent service and warmth for our neighbors.

## Want to join us?

- We're always looking for compassionate people to help at NSI. Visit <https://www.nsifoodpantry.org/givehelp/> to learn more and sign up.



# COMMUNITY PARTNERSHIPS

Community makes it possible

**Schmidt & Associates, Inc.**  
Certified Public Accountants



**DNO**  
PRODUCE

**LEHMAN DAMAN**  
RUDOLPH LIBBE GROUP

DNO Produce, Schmidt & Associates, Lehman Daman, and Clark Schaefer Hackett generously supported our annual Hunger Run 5K as Silver Sponsors. Their commitment helped raise vital funds to feed families in our community.



Together with Charity Newsies, we distributed 1,200 backpacks filled with school supplies—equipping kids with the tools they need for a strong start to the school year.



Thanks to Feed the Children and Niagara Bottling, 400 families received boxes of food, hygiene products, and household essentials during a special community distribution event.

**EXPRESS**

Our friends at Express adopted the wishlists of 125 children through our Christmas Toy Adoption program—making the holidays brighter for dozens of local families.



**THANK YOU!**

# FINANCIAL OVERVIEW

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**Total Revenue:** \$2,694,222

**Total Expenses:** \$2,782,617

**Program Services Expenses:** 91.8%

**Admin & Operations Expenses:** 5.3%

**Fundraising Expenses:** 2.9%

# GET INVOLVED

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## **Give Monthly**

Join The Neighbors of Hope and ensure NSI can plan and meet needs year-round.

## **Volunteer**

Make an impact where it matters most—your time changes lives.

[www.nsifoodpantry.org](http://www.nsifoodpantry.org)

[info@nsifoodpantry.org](mailto:info@nsifoodpantry.org)

NSI Food Pantry | 1950 N 4<sup>th</sup> St. Columbus, OH 43201 | 614-297-0592

Follow us on social media | [@nsifoodpantry](https://www.instagram.com/nsifoodpantry)